

28 May 2020

Dear Valued Member of Guildford Leagues Club,

It has been well over 70 days since we have all had the opportunity to visit and enjoy the facilities of ***your Club, Guildford Leagues***. Like you I have missed it greatly!

During this time in lockdown, I trust that you have all stayed safe and enjoyed some good health.

It has been a trying experience for all of us, but as they predicted “we have come out the other side”; sadly there are those who have succumbed to the virus and our thoughts and prayers are with them and their families.

The team at the Club have been working hard, preparing for your return.

Returning to the Club will be different from when you last visited.

New conditions will be in place, that (at present) are changing nearly every couple of days as the circumstances in the community as a whole change.

The staff at ***your Club***, are looking forward to welcoming you back from ***1000hrs Monday, 1 June 2020***.

When you return you will see the changes that have been initiated by the Government in their efforts to control the spread of the virus:

- ✓ We will be restricted to 150/200 patrons on the premises at any one time. This includes staff and children that may be accompanying their parents;
- ✓ When you arrive, you may be requested to have your temperature checked. Please don't be offended, it is both for your protection as well as the safety of our staff;
- ✓ Everyone visiting the Club (Members, Visitors, Contractors, & Staff) will need to “swipe in” when they arrive and “swipe out” when they leave; This will provide a record for the Health Department in the event that someone in the future tests positive for the virus and the Health Dept needs to trace anyone who they have come into contact with;
- ✓ You will notice additional hand sanitisers have been installed throughout the Club for your convenience;
- ✓ We have enhanced our Cleaning Regime – high touch points will be sanitised hourly to help protect you;
- ✓ A senior staff member will be identified as a Senior COVID19 Marshall; they will be tasked with additional responsibilities aimed at keeping you safe while on the premises; they will monitor Social Distancing; ensure that the appropriate number of Patrons are in any one area at the same time;

- ✓ Seating will be limited and structured to accommodate the correct number of patrons per room and per table. If requested to move it will be for your well being;
- ✓ Social Distancing will become the new norm in Clubs & Pubs. Members of the same household are exempt, but everyone else is encouraged to maintain 1.5metres distance from staff and other patrons;
- ✓ Signage will be installed at service points throughout the Club to identify a safe distance to stand when you are being served or waiting for service;
- ✓ Tap & Go payments would be preferred to good old fashion cash;
- ✓ Patrons will be encouraged NOT to walk around but to remain seated while enjoying your favourite hot or cold beverage;
- ✓ Patrons who choose to smoke, may do so in the designated areas, but you cannot take your drink to the smoking terraces with you and you must adhere to social distancing and stay 1.5 metres from other patrons;
- ✓ Unfortunately, until such time that we have further certainty regarding all these changes we will not be able to offer to our patrons, Bingo, Raffles, Promotions, Trivia, Poker, Bowls or access to the Snooker Room as these activities all have an impact on the Club's Social Distancing responsibilities;
- ✓ For your well being all our staff have undertaken a Training Course, while they have been stood down – “Infection Control – COVID-19”

While it may seem all doom & gloom, the good news is that the staff can't wait to welcome you back and listen to all your stories of what you have been up to while you have been away.

Thank you to everyone who has contacted us during this lockdown period, talking with you has been a pleasure for the staff that have maintained the safety of the premises.

Four more sleeps to go and we can welcome you back to ***your Club.***

***I can't wait!***

***Wayne Trindall***  
***President***